**Soham Chowdhury**

**Possess an international education exposure, and looking an opportunity in a reputed organization.**

FD-139.SECTOR-III, SALT LAKE CITY,CALCUTTA, WEST BENGAL.INDIA

PIN-700 106

tkcsoham16@gmail.com – 09830334171 / 09830630190

**-:Research / Professional Exposure:-**   
   
• A recipient of Ford Fellowship for a 2 month research study on Gender Violence at Yunan University, Kunming, China.   
• A recipient of Korean Fellowship, for a year study at Hannam University, Daejon South Korea, on Gender, Diversity and Global Communication.   
• Received an Invitation to work as a Short Term Research Scholar from California State University, Sacramento, USA. (Completed the Program)

**Willing to relocate: Anywhere**

**Desired Job Types:**

**Full-time**

**Permanent**

**Work Experience**

**Employed with Allegis Solution Pvt. Ltd.Bangalore, Head quartered at Maryland USA, as an Executive Recruiter- Level-1, since January 2016.**

**Job Profile:-**

**•Provide day-to-day operational service and support for defined desktop services.   
•Support third party vendors in the installation, configuration, delivery, maintenance and monitoring of components and services, in accordance with defined roadmaps, strategies, policies and standards. •Deliver desktop service requests and requirements through collaboration with vendors where applicable. •Assist in the delivery of infrastructure development / build activities, including release and deployment management for new services (for example operating system upgrades, new desktop builds etc.). •Maintain accurate and concise service asset and configuration management for desktop infrastructure. •Monitor and report on performance for desktop services; document desktop problems and resolutions for future reference. •Provide assistance and technical support for the resolution of desktop problems, incidents, issues and emergencies. •Collaborate with vendors for resolution of issues / incidents. •Assist with 4th level support escalations (to Original Equipment Manufacturer). •Perform corrective procedures for prevention of loss or system recovery of desktop services and infrastructure. •Provide coaching and mentoring to other members of the desktop team.  
•Provide project rollouts, status updates and project tracking to team. •Work with other groups in IT and the business to define requirements. •Work with vendors to understand product roadmaps and future solutions. •Provide clear documentation to desktop and helpdesk team members and assist with building standards within the company. •Provide monthly metrics for desktop services to management. •Working with the change management process in line with organization processes.  
•Ensure all new and proposed software is tested with existing desktop images prior to deployment.  
•Plan, prioritize, and organize work and deliverable.**

**Salary Drawn:- Rs.225000/-pa +one meal during duty hours Medical insurance+Incentive+ pick-up & drop facility.**

**Salary Expected:- Rs.350000/- net.pa +other allowances as per company norms**

**Objectives:-**

Seeking an employment with a reputed organization where I can use my talents and skills in a stimulating and challenging environment, building the success of the company while experiencing advancement opportunities, with hard work, perseverance and dedication and use my experience and education to help the company meet and surpass its objectives/goals and be a part of the success in an environment of growth and excellence.

**Education:-**

**Master of Arts in South &South East Asia**

**University of Calcutta** -

Kolkata, West Bengal.

**Bachelor of Arts- with Honours in Political Science.**

**University of Calcutta,**

**Kolkata, West Bengal.**

**Research / Professional Exposure**

**Yunan University** -

Kunming, CN

**Diversity and Global Communication**

**Hannam University, Daejon, South Korea**

**Short Term Research Scholar**

**California State University.California**

**Additional Information**

Technical Skill   
   
• Microsoft-WORD, EXCEL, POWER POINT   
• Knowledge in use of Internet

**-:Academic Project & Research experience:-**   
   
• America's Policy on Asia after the Cold War.   
(A Research Project at California State University).   
• Change of Leadership in China.   
(A Research Project under Calcutta University)   
• Status of women in south asia.   
(A Research Project at Hannam University)   
• Violence against women.   
(A Research Project at Hannam University).   
• Eliminating Violence against women.   
( A Research Project at Yunan University, China).

**-:Other Pertinent Details:-**   
Cell No:-00919830334171   
Skype Id:- Soham1688   
   
**-:Aspirations:-   
To serve a good organization in the department of HR, Media (both print & electronic), and excel in the field and rise in the helm of the department.**Soham Chowdhury.

(Signature of applicant)